

Notice of References Cited	Application/Control No. 09/681,419		Applicant(s)/Patent Under Reexamination MENARD ET AL.	
	Examiner Kenneth R. Coulter		Art Unit 2141	Page 1 of 1

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-2004/0054717 A1	03-2004	Aubry et al.	709/203
*	B	US-2004/0059789 A1	03-2004	Shum, Annie	709/206
*	C	US-2003/0004742 A1	01-2003	Palmer et al.	705/1
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	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Lawrence Ho et al.; Network and Service Anomaly Detection in Multi-Service Transaction-Based Electronic Commerce Wide Area Networks; Fifth IEEE Symposium on Computers and Communications, 2000; pp. 291-296; July 2000
	V	Joseph L. Hellerstein et al.; An Approach to Predictive Detection for Service Management; Proceedings of the Sixth IFIP/IEEE International Symposium on Integrated Network Management, 1999; pp. 309-322; May 1999
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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